



2010 ORCCA Career Excellence Awards Contact Centre of the Year Nomination Form

ORCCA is pleased to introduce our new nomination process for the 2010 Contact Centre of the Year Award. This new process includes advising of your intent to nominate by completing and submitting this form along with your nomination fee of \$100 (50 seats or less) or \$200.00 (over 50 seats), no later than **April 12, 2010**

Once received, you will be sent the on-line nomination form consisting of several categories of questions requiring a 'yes 'or 'no' answer along with a presentation template. On receipt of the completed nomination, you will be contacted by an ORCCA committee representative to arrange for our judges to visit your centre(s). This visit will consist of a presentation using our presentation template and a tour of the centre.

Company Name: _____

Nominating Manager: _____ **Title:** _____

Nominee Telephone: _____ **Email:** _____

Address of Contact Centre: _____

Date of Entry: _____

Category: _____ **50 seats or less** _____ **Over 50 seats**

Billing Details:

Billing details if paying by invoice: _____

Credit Card details for Visa or MasterCard:

Credit Card Number: _____ Cardholders Name: _____

Expiry Date: ____/____ Postal Code on credit card bill: _____

Authorizing Signature: _____

Please fax this completed form to ORCCA – 613.723.8563 or email it to: info@callcentres.org
For more details contact Sandra Freeman: 613.723.2870 or email: sandra.freeman@sympatico.ca